

# HIGHLAND NEWS

*A Newsletter for Highland Community Residential Services*

## FROM THE EXECUTIVE DIRECTOR

The summer was, and fall continues to be very busy at HCRS. There's so much going on that it sometimes feels a little out of control. But thanks to everyone pulling together, we are managing to get things done. The following is a sample of the many interesting things that is keeping everyone busy.

1. We welcomed three new people to HCRS – Evan DeBoer, Allison Gallant, and Robbie Jardine.
  2. We bought, renovated, recruited staff and opened a new small option home at 408 Little Harbour Road.
  3. We have developed and are ready to launch the 2<sup>nd</sup> Annual Employee Survey.
  4. In Workplace Education HCRS:
    - a.) Completed an Organizational Needs Assessment of staff training with Lorna MacIsaac.
    - b.) Programs identified in the Needs Assessment were started at the end of September and beginning of October.
      - Communications Level 1 program for Residential Counsellor Staff.
      - Leadership Level 2 program, for Management staff.
      - End of Life Care Level 1, for HCRS and Riverview homes staff.
  5. We have redeveloped the Workplace Risk Assessment questionnaire to be online. OHS committee will review the questionnaire before it is launched.
  6. We are planning on hosting a PATH Facilitators Training Event for November 2018.
  7. We have begun Collective Bargaining between HCRS and CUPE 2330.
  8. We have successfully recruited Alexandra Kampa-Plouffe to be HCRS new Administrative Assistant. She will be working split duties while we assess the staffing needs of the Finance Office.
  9. We are searching for a new Office location.
  10. We are continuing with the CareCrew information management Soft Ware for the homes.
  11. The HCRS Community Council is revving up for the fall and winter months.
    - a.) Transitioning to a new support staff – Marlane “Cookie” Klattenhoff.
    - b.) Planning and hosting the Annual Community Celebration and Staff Appreciation event.
  12. We have recruited Heather Thomson and Mike Kelly to complete a Day Services program development project.
- With bit of luck and a lot of hard work from everyone, we will get these projects and some others completed over the next couple of months. In the meantime, let's everyone enjoy every good day we get before winter.



### Important Dates

**Thanksgiving Day**– October 8th  
(HCRS office closed)

**World Mental Health Day**– October 10th

**HCRS Community Celebration and Staff Service Awards**– October 21st

**HCRS Dance**– 24th Halloween Dance

### Quote of the Month

“Feeling gratitude and not expressing it is like wrapping a present and not giving it.”

-William Arthur Ward

### **FROM THE COMMUNITY COUNCIL**

Hello from the Community Council. After enjoying the summer of 2018 we are back to organizing our Annual Community Celebration and staff Appreciation event. The date of our celebration is October 21st at Glasgow Square. There is a memo coming out with more details. Our next meeting will be on October 15th at 3pm. Everyone is welcome.

A gathering at Pleasant Street



Tracy has been involved with The Children's Wish Foundation for many years now.

On October 13th Tracy will lead the Children's Wish Parade as the Parade Marshall.



Ellen & Trudy



Dave and Erin attended the September Standoff Wrestling event at Pictou Landing First Nations.



Thanks to Ellen for this beautiful nature photo taken in her backyard.



## FROM NORTHERN REGION RESPITE SERVICES

HCRS Summer Recreation was a great success. Changes were made to the program to enhance the experience of all campers. We had only positive feedback and everyone had a wonderful summer. Thank you to our phenomenal staff who create and produce such a great experience for the campers. NRRS's Saturday Respite Program is underway and the participants are already having lots of fun and adventures. Our Fun Friday events will begin this month, we are looking forward to some great times!



Congratulations to Mr. & Mrs. Boyd!

Melanie and Brent were married on June 23rd at Summer Street Industries



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Stay connected



## Katie in PEI



Blake helping out  
with pickling



Happy Birthday Ellen



## AN HCRS PROFILE

- My name is Robert (Robbie) Jardine.
- My favorite activity is driving in the van.
- My favorite song is Hip To Be Square.
- My role model is my Daddy.
- My favorite food is Beefaroni.
- My favorite animal is a Kitty.



HCRS would like to wish Trudy the best both personally and professionally in her new role at the Nova Scotia Community college.

